



COVID update from Anam Cara House Geelong.

For the past 18 months Anam Cara House Geelong has worked exceptionally hard to keep our guests, volunteers, staff, and the community safe. We are pleased that our community is on the way to re-opening so that we can all work and interact together again. For us this will mean our service will be able to function with a higher number of staff, volunteers, and Guests on site.

As the restrictions continue to ease, we would like to advise you of our organisation's practice to best manage everyone's health and safety during this period.

Throughout the pandemic, as a healthcare organisation we have carefully followed the advice from the Federal and State Governments to ensure we operate in the safest way possible while continuing some of our services. We are committed to ensuring that our practices, during the reopening of our community, are carried out in line with all current guidelines and advice for the healthcare sector.

Condition of entry to our house and services

It is a condition of entry to Anam Cara House Geelong's premises that all visitors show proof of full vaccination upon arrival. This information will only be required to be sighted by our staff/volunteers at reception and will not be collected or stored in any way.

All Anam Cara House Geelong staff and volunteers are subject to the current requirements of double covid-19 vaccination or a medical exemption, and have provided this information to the organisation.

What you need to do?

Upon arrival, we will ask that all visitors over the age of 16 demonstrate that they are fully vaccinated or have a medical exemption. The quickest and easiest way to show proof of vaccination is by adding your COVID-19 digital certificate to the Service Victoria app on your phone.

To add your COVID-19 digital certificate to the Service Victoria app, you will need to be fully vaccinated against COVID-19 and have the latest version of the Service Victoria app installed on your phone.

You will also need:

- Your Medicare online account or Individual Healthcare Identifier linked to your myGov account
- The latest version of the Express Plus Medicare app installed on your phone.

You can add your COVID-19 digital certificate to the Service Victoria app from the Express Plus Medicare app or your myGov account. The easiest way is through the Express Plus Medicare app.

Once you have added your COVID-19 digital certificate to your Service Victoria app, it will show proof of vaccination each time you check into a venue.

If you are unable to show this proof, we will respectfully ask that you not attend the site and phone the office to arrange an alternative solution to your need to visit our organisation.

We appreciate your understanding in this matter as we endeavour to best safeguard our staff, volunteers, guests, families, and those most vulnerable in the community.

If you have any questions about this process please feel free to Contact us.

<https://achg.org.au/contact-us/>.